Advanced Facilitator: Conflict & Collaboration
Micro-Credential

SAFe®
Micro-credential

Develop advanced facilitation skills to navigate conflict and foster collaboration within SAFe implementations.

Conflict is a necessary part of innovation. But navigating conflict can be difficult when emotions are high. There is a critical need to equip enterprises and teams with actionable techniques they can use in the moment to foster psychological safety and resolve issues quickly. Providing them with proven strategies can help them manage conflict more effectively and promote collaborative decision-making so the needs of the business and customers are met.

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Micro-Credential Description

Advanced Facilitator: Conflict & Collaboration equips enterprises and teams with essential skills for working together in a dynamic Agile environment collaboratively so that innovation can thrive. Participants will master tangible, Agile-specific techniques in less than half a day by attending a live session with industry experts and peers. They'll work through practical exercises and real-world scenarios to deepen their understanding of core concepts so they can confidently apply what they learn.

Suggested Path

SAFe Scrum Master **+** Advanced Facilitator: Conflict and Collaboration **+** Measuring Team and ART Flow, Accelerating Team Flow, and Cultivating High Performing Teams **+** Advanced Scrum Master Practice Session

Micro-Credential Details

- **Duration:** 6 hours

- **Required Pre-work:** A self-directed e-learning that must be completed before the live session

- **Facilitated Session:** A live, hands-on session facilitated by experts designed to help you put into practice what you learned in the e-learning

- **Assessment:** Participants are assessed throughout the learning via knowledge checks and activities

- **Achievement:** Earn a SAFe Micro-credential achievement upon completion

- **Target audience:** SPCs, RTEs, Agile Coaches, or anyone preparing to facilitate the Value Stream Mapping Workshop

Key Attendee Benefits

- Hear expert guidance live and engage with concepts through hands-on, interactive exercises to improve mastery of new skills

- Earn a recognized SAFe micro-credential badge and show proven competency

- Be prepared to run the Value Stream Workshop and equip teams to identify and manage their value streams effectively

- Learn valuable skills to grow your impact in an Agile organization